

Property Solutions UK Bills Included Agreement

Hourr Bills Powered by Homebox.

1. Property Solutions UK Properties have partnered with Hourr to provide Hourr Bills powered by Homebox billing service to their tenants; helping them to set up and manage utilities on their behalf. Homebox are an independent third-party that provide bills-included services across energy, water and fibre broadband and have integrated with Hourr Living.
2. This provides transparency to all involved that utility services are set up and paid for correctly, with costs equally shared between tenants in case of house-shares, ensuring compliance with the tenancy agreement and helping to protect tenancy deposits.
3. A bills package is put together in advance based on the household's usage profile and current market conditions for energy, water and unlimited fibre broadband. 85% of households do not exceed their energy and water allocation. If you use consistently more than allocated we will contact you to discuss options and may have to increase your bill. The pricing rates are subject to change only in line with market-wide changes in retail costs.
4. A **fair usage** policy applies when gas and/or electricity is included within your tenancy and therefore your utilities package with Hourr bills powered by Homebox. (Please see Appendix B for this allowance breakdown).
5. The purpose of the fair usage policy is to ensure that you as a tenant are aware of the amount of gas and electricity included within your utilities package. The amount of gas and electricity included within your package offers a generous amount of energy to be used by the tenants living within the property and is calculated based on the number of tenants living within the property, using data captured by Homebox from over 5,000 properties.
6. If you are sensible with your energy usage, it is very unlikely that the allowance you have been provided will be exceeded. However if you do exceed this limit, any of the following parties reserve the right to apply a supplemental charge (at cost basis) to cover the amount by which you exceeded the allowance.
7. Property Solutions will include the pre-priced billing cost to the total amount advertised to the tenant. Hourr bills powered by Homebox will then bill Property Solutions tenants directly. Each tenant should sign up to Hourr bills and set up a direct debit accordingly and tenants will pay their rent to Property Solutions and their utilities via direct debit to Homebox.
8. Tenants agree to share their details with Hourr and Homebox for the purposes of managing utility accounts on their behalf. Tenants agree that they are ultimately liable for any utility payments and debts incurred during their tenancy.
9. Hourr bills will collect basic contact information upon the tenant signing this one pager and

will be in contact with the tenant to finalise the billing sign ups.

10. Hour bills are included with this tenancy and to complete the tenancy and move into your new homes, you must set up your utilities.
11. The payment is per tenant per month, we offer a price-match guarantee and we will always put the student needs first!
12. A full set of sign up and customer terms of service for the tenant utilities can be found below.

For more info regards our billing partner please see <https://www.homebox.co.uk/terms-of-service-resident>

Billing@hoursapp.co.uk

Appendix A:

Pricing Per week Per student:



Hour Bills Pricing Table Birmingham - 2024/25

VARIABLE



1 bed PRICE PER PER STUDENT £49.85 /week	6 bed PRICE PER PER STUDENT £15.99 /week
2 bed PRICE PER PER STUDENT £28.73 /week	7 bed PRICE PER PER STUDENT £14.93 /week
3 bed PRICE PER PER STUDENT £22.69 /week	8 bed PRICE PER PER STUDENT £14.15 /week
4 bed PRICE PER PER STUDENT £19.67 /week	9 bed PRICE PER PER STUDENT £13.53 /week
5 bed PRICE PER PER STUDENT £17.46 /week	10 bed PRICE PER PER STUDENT £12.69 /week

Please note the weekly costs set out above are as of 26/09/23 and subject to vary the Homebox terms and conditions are available at: <https://www.homebox.co.uk/terms-of-service-resident>

Appendix B:

Utility Allowance Breakdown:

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STANDARD USAGE		
Number of tenants	Gas Annual Usage	Elec Annual Usage
1	8400	2160
2	9600	2400
3	12000	2880
4	14400	3360
5	16200	3840
6	18000	4320
7	19800	4800
8	21600	5280
9	23400	5760
10	25200	6240
11	28200	6720
12	30000	7680
Number of Tenants	Elec Only Usage	
1	4658	
2	5210	
3	6315	
4	7420	
5	8369	
6	9318	
7	10267	
8	11215	
9	12164	
10	13113	
11	14374	
12	15803	